

General Privacy Policy

The Engine Partners Group

The Engine Partners Group is a group of specialized companies focused on the supply and servicing of diesel engine and turbocharger spare parts for the maritime and energy sector. We have several regional offices based in The Netherlands, Cyprus, Greece, Spain and South Korea.

Our head office is registered at the Chamber of Commerce in Rotterdam as Engine Partners (Holland) B.V., with registration number 242559013 and is located at Lorentzweg 33F in Spijkenisse, The Netherlands.

Use of this General Privacy Policy

This General Privacy Policy is intended for individuals who are not directly employed by The Engine Partners Group or any of its subsidiaries.

Personal data

For the purpose of this document, 'personal data' means any information relating to an identified or identifiable natural person. An identifiable natural person is one who can be identified, directly or indirectly, in particular by reference to an identifier such as a name, an identification number, location data, an online identifier or to one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of that natural person.

Scope of personal data

We do not actively pursue the collection nor consecutive processing of any personal data pertaining to our customers, suppliers or any other third parties, other than data which is minimally required to adequately fulfill our duties, obligations and expectations as a company.

Collection of personal data

The personal data that we process is collected or created either electronically, visually or in hardcopies from a variety of sources as follows:

- When you provide us with your personal data
- When we create personal data in the ordinary course of managing and administering our business relationship with you
- When you have chosen to make your personal data public
- When we receive your personal data from 3rd parties
- When visiting our premises (video surveillance)
- When interacting with our website or newsletters

Types of personal data

The following types of data may be collected and processed during your interaction with us:

- Identity data
- Personal and business contact details
- Nationality and tax identification data
- Financial data
- Communications data
- Transaction data
- Photos and video
- Electronic identifying data

Purpose of the collection and processing of personal data

We may require the aforementioned data for the following purposes:

- To efficiently and effectively carry out our daily operations
- To enable us to efficiently manage our relationship with you or your company
- To improve our products and services
- To provide you with information concerning our products and services, corporate events and other directly related information which may be of interest to you
- To protect our company assets
- To provide safety for both staff and visitors on our premises
- To comply with applicable law and regulation

Access to personal data

Your personal data is accessible by personnel of the Engine Partners Group and its subsidiaries for the purposes described above. Additionally personal data may, in accordance with applicable law and legislation, be accessible or disclosed to:

- Governmental, legal, regulatory, tax or similar authorities
- Third party service providers (such as cloud hosting providers or mail service providers)
- Third parties required to complete (a part of) an agreement with you (such as forwarders for the delivery of ordered products)
- Third parties to whom you request us to send your personal data
- Third party processors (such as banks)
- Our professional consultants (such as our auditors, accountants, financial consultants and lawyers)

Storage of personal data

We engage trusted IT service providers for setting-up and maintaining our IT infrastructure for each of our offices. We operate worldwide, which means that your data may be shared with our regional offices or third-party service providers outside of the European Union. Adequate technological, administrative and physical restrictions are in place to safeguard your privacy.

Retention of personal data

We retain data for the duration of your relationship with us. In some cases the retention period will be subject to applicable laws and regulations.

Your rights

- You have the right to access and confirm your information.
- You have the right to rectify your personal data.
- You may request that we erase your data, however, this right may be subject to certain exceptions according to applicable laws.
- You can ask us to stop processing your data if you do not agree with our collecting or processing mechanisms.
- You may request us to cease using your data for direct marketing purposes.
- At your request we shall provide your personal data to you or transmit it directly to another controller.
- You have the right to lodge a complaint with the appropriate data protection authority if you have concerns about how we processes your personal data.

You can exercise your rights at any time by sending an email to privacy@enginepartnersgroup.com. In order to process your request effectively, efficiently and securely, please include in your email:

- A clear statement on which rights you are seeking to enforce
- A full description of the information or type of information that you are writing about
- Details which will confirm your identity such as a scan of your passport or ID card marked as confidential

Changes and updates to the privacy policy

This General Privacy Policy is expected to change during the conduction of our business. We reserve the right to amend the General Privacy Policy at any time, for any reason without notice to you, other than the posting of the amended General Privacy Policy on this website.